Passitcertify

Preparing For Taking the Microsoft MB-230 Exam Questions?

When you are arranging to take the **Microsoft Dynamics 365 MB-230** Exam Dumps, then you need to get the Microsoft Dynamics 365 Customer Service **MB-230 Questions** in the PassitCertify. The verified MB-230 PDF Dumps Questions will be proved as the ultimate asset for the MB-230 New Questions preparation.

As we all know that passing the MB-230 Exam will help you in having the perfect position inside the firm. As well as the price within the enhances of **Microsoft Dynamics 365 Customer Service MB-230** Certified professionals is actually a plus point for you personally. As with the Microsoft Dynamics 365 MB-230 Exam Dumps you will be able to acquire your profession to prime.

About Microsoft MB-230 Exam Certification Details:

- **Vendor:** Microsoft
- **Exam Code:** MB-230
- **Certification Name:** Microsoft Dynamics 365
- **Exam Name:** Microsoft Dynamics 365 Customer Service
- **Number of Questions:** 63
- **Promo Code For Microsoft MB-230 Dumps:** SAVE35
- **Exam Language:** English
- **Exam Duration:** 90 mint
- **Exam Format:** MCQs

Microsoft MB-230 Exam Questions - Topmost Source for Preparation

As the MB-230 Exam is definitely the topmost certification exam to pass the Microsoft Dynamics 365 Customer Service **MB-230 Exam Dumps** you'll have to get the topmost supply for preparation plus the **Microsoft Dynamics 365 MB-230** Exam can also fulfill this demand. As the MB-230 PDF Dumps Questions presented by the **PassitCertify** has been an exceptional source for the preparation because it has a passing score of almost 100%. Each and every query in the MB-230 Braindumps PDF Questions give you the right insight. You may see this for yourself as you will be in a position to download the demo of the **Microsoft Dynamics 365 Customer Service MB-230** Braindumps PDF Questions.

Practice for MB-230 New Exam Questions with Microsoft MB-230 PDF Dumps

If you ever wish to practice for the **Microsoft Dynamics 365 Customer Service MB-230** New Exam Dumps Questions, then you can do so with the support from the Microsoft Dynamics 365 MB-230 PDF Dumps. This MB-230 Practice Test may also be used as a self-assessment tool. You may also get to understand the genuine **Microsoft Dynamics 365 MB-230** Exam using the assist with the exam ode PDF Dumps as this MB-230 Exam Dumps Questions adhere to precisely the same interface as from the Microsoft Dynamics 365 Customer Service MB-230 Exam.

Download Free Demo with Updated MB-230 Exam Questions Answer: https://www.passitcertify.com/microsoft/mb-230-questions.html

Fear the Failure within the Microsoft MB-230 Exam Questions?

For anybody who is the one particular who fears the failure inside the **Microsoft Dynamics 365 MB-230** Exam Dumps Questions, then you need to not just as with MB-230 Exam Preparation components you will be able to have the 100% passing guarantee around the MB-230 Braindumps Questions. You can also verify the testimonials with the Microsoft Dynamics 365 Customer Service MB-230 Exam Dumps exactly where **Microsoft Dynamics 365 Exam** have shared their knowledge with the MB-230 Dumps Questions. You can also get the MB-230 Exam PDF Dumps with 90 days' free updates tends to make you capable to help keep updated using the happenings within the **Microsoft Dynamics 365 Customer Service MB-230** Exam domain.

https://www.passitcertify.com/

Question No. 1

You are a Dynamics 365 for Customer Service administrator creating surveys for Voice of the Customer (VoC).

You need to ensure that VoC survey responses trigger an escalation in support.

Which workflow should you use?

- **A.** VoC -- Process Survey Response
- **B.** VoC -- Close Survey Activity
- **C.** VoC -- Process NPS Response
- **D.** VoC -- Process Face Response

Answer: A

Question No. 2

You are creating surveys for Voice of the Customer (VoC).

You need to configure VoC to ensure that recipients can unsubscribe to surveys.

Which two survey features should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- **A.** Add an Unsubscribe check box after each question.
- **B.** Set the Allow unsubscribe setting to Yes.
- **C.** Give users the option to unsubscribe from different features of the survey.
- **D.** Configure the survey to display when Dynamics 365 customers receive email and enable the Unsubscribe option.

Answer: B, D

Question No. 3

You are a Dynamics 365 for Customer Service administrator creating surveys for Voice of the Customer.

You must display the question: Have you used the product before? If the response is Yes, you must display additional questions concerning the product. If the answer is No, you must display a different set of questions concerning other products.

You need to select a survey feature to use.

Which survey feature should you use?

- **A.** Answer tag
- **B.** Response routing
- **C.** Piping
- **D.** List of ratings
- **E.** Basic

Answer: B

Question No. 4

You send surveys to customers who have opened cases within the past month.

You need to send a summary of the survey results to individuals who do not have a Dynamics 365 license.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- **A.** Run the summary report. Export the report to Microsoft Excel. Send the Excel file to the users.
- **B.** Run the survey summary report. Send a link to the report from within Dynamics 365.
- **C.** Create a dashboard of the survey summary reports and share the dashboards with the users.
- **D.** Create a view with the data, and then email a link.
- **E.** Run the survey summary report. Print the report to a PDF file. Send the PDF file to the users.

Answer: A, E

Question No. 5

You are a Dynamics 365 for Customer Service administrator creating surveys for Voice of the Customer.

You need to create a customer service satisfaction survey and embed it on a website.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- **A.** Copy the portal web link and paste it into your website.
- **B.** Copy the URL from the Anonymous link field and paste it into your website.
- **C.** On the Voice of the Customer survey, select Run in iFrame.
- **D.** Copy the HTML code from the iFrame URL field and paste it on your website.

Answer: C, D

Thank You for Trying the MB-230 PDF Demo...

"To Try Our MB-230 Practice Exam Software Visit URL Below"

https://www.passitcertify.com/microsoft/mb-230-questions.html

Start Your Microsoft MB-230 Exam Preparation

[Limited Time 35% Discount Offer] Use Coupon "SAVE35" for a special 35% discount on your purchase.

Test Your MB-230 Preparation with Actual Exam Questions.

https://www.passitcertify.com/